A picture containing calendar

Description automatically generated

RMYS - Refund Policy

Unless otherwise specified by the Centre if an individual cancels their participation in a Course/Event, then the refund policy is set out below:

*In every circumstance where a refund is requested, the first option is to transfer the participant to another applicable Course/Event. Where this is not possible, the following conditions apply:*

1. *Notice period of Cancellation –*
   1. *Less than 7 days prior to the Course/Event - No Refund*
   2. *More than 7 and less than 14 days prior to the Course/Event - 50% Refund (less any transaction fees)*
   3. *More than 14 days prior to the Course/Event - 100% Refund (less any transaction fees)*
2. *Cancellation due to illness, injury or death:*

*If a participant is unable to participate in the Course/Event and can produce appropriate evidence, the fee will be fully refunded (less any transaction fee applied by the merchant).*

1. *Event cancellation:*

*If the Event is cancelled by the event organiser, the fee will be fully refunded.*

1. *Force Majeure:*

*If a Course/Event is cancelled due a reason outside the control of the organiser, a refund may be provided at the discretion of the Course/Event organiser.*